

Scrub-A-Dub Doggie, Inc.

Client Information Form



Last Name _____ First Name _____

Address _____

City _____ State _____ Zip Code _____

Home Phone _____

Cell Phone _____

Work Phone (Mr.) _____

Work Phone (Mrs.) _____

E-Mail _____

Referred By _____

Breed _____ Size _____

Pet Name _____ Male/Female Neu/Spay _____

Color _____ Birthdate _____

Vet _____ Phone _____

Vaccinations _____

Medical Problems _____



Scrub-A-Dub Doggie, Inc.

Spa Policies Acknowledgement Form

1. Safety

Safety is our number one priority. It is important for everyone, people as well as pets. We must be informed if your pet has aggressive tendencies, or if they have ever bitten anyone. Owners will be held liable for any bites or property damage caused by their pet. The grooming process will be stopped if we feel that your pet's behavior is compromising their safety or ours. In this situation pro-rated charges will apply.

2. Senior Pets & Health Compromised Pets

Certain parts of the grooming process can be quite stressful for elderly and health compromised pets. This can bring on hidden medical conditions or aggravate existing ones, during or after the groom. Pets in these categories will be groomed for comfort and cleanliness, in styles that will not add to their stress. You will not hold us responsible for accident or injury to your elderly or health compromised pet during the groom.

3. Veterinary Care

The safety and comfort of your pet is our top priority. We make every effort to make sure your pet's grooming experience is a wonderful one, however if your pet becomes ill, or is injured and the services of a veterinarian are needed, and you are not available you hereby give us permission to obtain these services at your expense.

4. Dematting

Dematting and the removal of a heavily matted coat includes risks of nicks, cuts or abrasions due to moles, warts or skin folds trapped in the mats. Dematting can be very time consuming and can be quite painful for your pet. Extensive matting can trap moisture near your pet's skin allowing mold, fungus or bacteria to grow. This may cause skin irritation or bruising to exist before the groom. After effects of mat removal can include itchiness, skin redness, self-inflicted irritations or abrasions and failure of the hair to re-grow.

Shaved pets are prone to sunburn and should either have sun screen applied daily or should be kept out of the sun until the hair comes back in. In certain cases, pets may also exhibit brief behavioral changes. As the pet owner, you are responsible for the condition of your pet's coat. You will not hold us responsible in the event of adverse effects of mat removal.

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5. **Thick Coated Pet Strips**

Although we will accommodate a clients request, summer shave downs are not recommended. In both warm and cold weather, a pets coat helps regulate body temperature. It also provides protection from the sun. Coats that are shaved off, especially on artic breeds, may grow back patchy, uneven or not at all.

6. **Cancellations**

If for any reason you cannot keep your appointment, please notify us 24 hours in advance. Failure to cancel in advance, within the specified time, or failure to have your pet available for the appointment may result in a \$25 dollar charge, which must be paid prior to your next appointment.

7. **Returned Check Policy**

Any checks returned due to insufficient funds, or any other reason will be subject to a \$40 returned check fee.

8. **Forms of Payment**

We accept the following as forms of payment: Cash or Checks

I have read and agree to the policies of Scrub-A-Dub Doggie, Inc.

Pet Owners Signature _____ Date _____

#1 Pet's Name _____ Date _____

#2 Pet's Name _____ Date _____

#3 Pet's Name _____ Date _____

#4 Pet's Name _____ Date _____

Regular Veterinarian _____ Phone _____